



We're Hiring!

We are hiring for the following positions at Mercy Credit Union:

- 1. Credit Union Teller | Full Time | Springfield, MO | [Apply Now](#)**
- 2. Compliance Officer | Full Time | Springfield, MO | [Apply Now](#)**

1. Teller

This position is responsible for receiving Credit Union members and prospective members in person and by telephone, providing general Credit Union information. Performs related duties as assigned.

Qualifications:

- High school graduate or equivalent.
- One to two years cash handling experience or related experience.
- Must have good communication skills.
- Must have thorough knowledge of financial institutions services.
- Equipment Used: Computers and other related Credit Union equipment.

2. Compliance Officer

The purpose of the Compliance Officer position is to coordinate the credit union's overall compliance with applicable state and federal rules, regulations and statutory requirements. The Compliance Officer will be responsible for the implementation of a compliance program and will perform the primary duties and responsibilities listed below. The Compliance Officer should be conscious of streamlining efforts, cost effectiveness, safety and soundness, and proper maintenance of the internal control structure.

The Compliance Officer position will report to senior management and the board of directors. The Compliance Officer position will be of sufficient range/level and authority to carry out the duties assigned and provide for proper reporting of matters requiring management's attention and to ensure that agreed upon appropriate corrective action is implemented.

The Compliance Officer shall have reasonable access to all credit union activities, records, property and personnel necessary to fulfill the duties and responsibilities of the position.

Qualifications:

- High School Diploma
- 3 years of banking compliance experience.
- Experience auditing credit unions is helpful.
- Must have completed, or agree to complete, a compliance officer certification program such as the CUNA Regulatory Compliance School within two years of hire date.
- Thorough understanding of, and ability to interpret the Wisconsin Consumer Act, Truth in Lending Act, Real Estate Settlement Procedures Act, and all other laws and regulations which apply to credit unions.
- An understanding of the regulatory process of credit unions is helpful.
- Broad understanding of, and practical experience with, credit union or other financial institution operating areas, functions, products and services.
- Proficient in Microsoft Office Products such Word, Excel, and Outlook.
- Well organized, efficient, self-starter able to work independently.
- Detailed oriented, in order to generate accurate and precise work.
- Excellent analytical skills, and the ability to conduct thorough research and to interpret and understanding laws and regulations.
- Provide workable recommendations and solutions to problems.
- Ability to simultaneously handle multiple tasks and changing priorities in an efficient and effective manner.
- Excellent oral and written communications skills.
- Ability to work with all levels of management and credit union staff, as well as members.

For more information and to apply, please click the “Apply Now” link or visit <https://www.mercy.net/careers/mercy-careers/> and search for credit union positions.