



We're Hiring!

We are hiring for the following positions at Mercy Credit Union:

- 1. Marketing Coordinator | Full Time | Springfield, MO | [Apply Now](#)**
- 2. Compliance Officer | Full Time | Springfield, MO | [Apply Now](#)**

1. Marketing Coordinator

Responsibilities:

Responsible for designing, creating and delivering marketing programs to support the growth and expansion of Mercy Credit Union. Create contacts and build relationships within the Mercy Health System to find opportunities to help educate and meet the financial goals of the co-workers.

Qualifications:

- Education: Degree in Marketing or 5 years related experience in marketing.
- Experience: 5 years related experience in marketing.
- Other: Applicant must have effective oral and written communication skills. Outstanding communication skills particularly in face-to-face encounters with potential members and existing members. Aptitude for the management and effective use of electronic and social media to make credit union services available across the Mercy network. Knowledge of basic accounting principles. Demonstrated motivational and problem solving capabilities. Computer skills, including Microsoft Office Suite (Excel, PowerPoint and Access) proficiency with a designing or graphics software is required. Excellent planning, organizational time management skills with extreme attention to detail. Energetic, creative, resourceful and demonstrate initiative. Must be able to work collaboratively with all branch managers and management staff. Ability to work independently with minimal supervision. Travel will be required with occasional overnight travel. Must be able to lift and carry equipment and materials weighing up to 50 pounds.

2. Compliance Officer

The purpose of the Compliance Officer position is to coordinate the credit union's overall compliance with applicable state and federal rules, regulations and statutory requirements. The Compliance Officer will be responsible for the implementation of a compliance program and will perform the primary duties and responsibilities listed below. The Compliance Officer should be conscious of streamlining efforts, cost effectiveness, safety and soundness, and proper maintenance of the internal control structure.

The Compliance Officer position will report to senior management and the board of directors. The Compliance Officer position will be of sufficient range/level and authority to carry out the duties assigned and provide for proper reporting of matters requiring management's attention and to ensure that agreed upon appropriate corrective action is implemented.

The Compliance Officer shall have reasonable access to all credit union activities, records, property and personnel necessary to fulfill the duties and responsibilities of the position.

Qualifications:

- High School Diploma
- 3 years of banking compliance experience.
- Experience auditing credit unions is helpful.
- Must have completed, or agree to complete, a compliance officer certification program such as the CUNA Regulatory Compliance School within two years of hire date.
- Thorough understanding of, and ability to interpret the Wisconsin Consumer Act, Truth in Lending Act, Real Estate Settlement Procedures Act, and all other laws and regulations which apply to credit unions.
- An understanding of the regulatory process of credit unions is helpful.
- Broad understanding of, and practical experience with, credit union or other financial institution operating areas, functions, products and services.
- Proficient in Microsoft Office Products such Word, Excel, and Outlook.
- Well organized, efficient, self-starter able to work independently.
- Detailed oriented, in order to generate accurate and precise work.
- Excellent analytical skills, and the ability to conduct thorough research and to interpret and understanding laws and regulations.
- Provide workable recommendations and solutions to problems.

- Ability to simultaneously handle multiple tasks and changing priorities in an efficient and effective manner.
- Excellent oral and written communications skills.
- Ability to work with all levels of management and credit union staff, as well as members.

For more information and to apply, please click the “Apply Now” link or visit <https://www.mercy.net/careers/mercy-careers/> and search for credit union positions.