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| <b>FACTS</b> | <b>WHAT DOES MERCY CREDIT UNION DO WITH YOUR PERSONAL INFORMATION?</b> |
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| <b>Why?</b> | Financial companies choose how they share your financial information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect share, and protect your personal information. Please read this notice carefully to understand what we do. |
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| <b>What?</b> | <p>The types of personal information we collect and share depend on the product or service you have with us. This information can include:</p> <ul style="list-style-type: none"> <li>Social Security number and address information</li> <li>Account balances and payment history</li> <li>Credit history and transaction history</li> </ul> <p>When you are <i>no longer</i> our customer, we continue to share your information as described in this notice.</p> |
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| <b>How?</b> | All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Mercy Credit Union chooses to share; and whether you can limit this sharing. |
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| Reasons we can share your personal information  | Does Mercy Credit Union Share? | Can you limit this sharing? |
|---|--------------------------------|-----------------------------|
| <b>For our everyday business purposes -</b> such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus | Yes                            | No                          |
| <b>For our marketing purposes -</b> to offer our products and services to you   | Yes                            | No                          |
| <b>For joint marketing with other financial companies</b>   | Yes                            | No                          |
| <b>For our affiliates' everyday business purposes -</b> information about your transactions and experiences   | N/A                            | N/A                         |
| <b>For our affiliates' everyday business purposes -</b> information about your creditworthiness   | N/A                            | N/A                         |
| <b>For non affiliates to market to you</b>  | Yes                            | Yes                         |

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| <b>Questions?</b> | Call 417-820-2931 / 800-711-0676 or go to <a href="http://www.mymercycu.com">www.mymercycu.com</a> |
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## Who we are

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| How does Mercy Credit Union protect my personal information? | To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.   |
| How does Mercy Credit Union collect my personal information? | <p>We collect your personal information, for example, when you</p> <ul style="list-style-type: none"> <li>• open an account or apply for a loan</li> <li>• pay your bills or deposit money</li> <li>• use your debit or credit card</li> </ul> <p>We also collect your personal information from others, such as credit bureaus, affiliates or other companies.</p>   |
| Why can't I limit all sharing?                               | <p>Federal law gives you the right to limit only</p> <ul style="list-style-type: none"> <li>• sharing for affiliates' everyday business purposes- information about your creditworthiness</li> <li>• affiliates from using your information to market to you</li> <li>• sharing for nonaffiliates to market to you</li> </ul> <p>State laws and individual companies may give you additional rights to limit sharing.</p> |

## Definitions

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| Affiliates      | <p>Companies related by common ownership or control. They can be financial and nonfinancial companies.</p> <ul style="list-style-type: none"> <li>• <i>Mercy Credit Union has no affiliates.</i></li> </ul>  |
| Nonaffiliates   | <p>Companies not related by common ownership or control. They can be financial and nonfinancial companies.</p> <p><i>CUNA Mutual Group</i></p>   |
| Joint Marketing | <p>A formal agreement between nonaffiliated financial companies that together market financial products or services to you.</p> <ul style="list-style-type: none"> <li>• <i>CUNA Mutual Group</i></li> </ul> |